



# The Function of Information Technology and Computer Applications in Transforming Public Administration

**J Harlen Bretz\***

*Department of Engineering and Advancement Technology, Algeria*

## **Abstract**

Information technology (IT) and computer applications have become integral components of modern public administration, revolutionizing service delivery, streamlining operations, and enhancing citizen engagement. This article explores the transformative role of IT in public administration, highlighting its impact on governance, public services, and accountability. By leveraging technology, governments can automate processes, provide online services, promote transparency, and engage citizens in decision-making. However, challenges such as data security and digital literacy must be addressed to ensure equitable access and protection of citizen information. Ultimately, IT and computer

