



# Open Access Scientific Reports

Research Article

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Received: 20 May 2013; Accepted: 20 May 2013; Published: 30 May 2013

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May 30, 2013;

... if we come out of this project with some understanding of working dynamics between the organisations, establish a framework for collaboration, enroll a modest number of GPs and patients, and get our processes it right, then... my expectations have been fulfilled P.

### Data analysis

... if we can do that we could make a significant difference to the way in which chronically ill people are managed... P. ... get doctors and other health professionals used to it, P. ... product with a future market, both in Australia and overseas P. P.

### Ethics

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### Findings

#### Expectations at the beginning of the project

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#### The collaborative relationships in the project

... kind of burdened or slowed down the rate of adoption of CDMS in the field. P

... all of us trying to understand what the others' objectives were. P

... it has been challenging and it forced us to highlight the different expectations around accountability, different perspectives, other parties wanted technology and commercialisation, which was a different perspective from where I was. P

### Perception of outcomes/benefits of the project

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Abstract: This study aims to design and evaluate a web-based care plan for patients with chronic conditions. The study was conducted in a tertiary care hospital in Buenos Aires, Argentina. The study was a mixed-methods study, combining qualitative and quantitative data. The qualitative data were collected through interviews with healthcare providers and patients. The quantitative data were collected through a survey of healthcare providers. The results of the study show that the web-based care plan was designed and evaluated successfully. The study found that the web-based care plan was used by healthcare providers and patients. The study also found that the web-based care plan was evaluated positively by healthcare providers and patients. The study concludes that the web-based care plan is a useful tool for healthcare providers and patients.